**Add/Display VistA alert for MHV enrollment**

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| ID: IEMVH\_Vista\_MHV\_Alert |  |  |
| Description | Provide an alert within VistA under certain conditions, reminding the User to populate MHV enrollment fields. |  |
| Revision History |  |  |
| 9-4-2014 | Initial creation | Kristen Kriwox |
| 9-9-2014 | Updated during working session with team | Kristen Kriwox |
| 9-10-2014 | Updated during working session with team | Kristen Kriwox |
| 9-17-2014 | Turned tracking on | Kristen Kriwox |
| 9-29-2014 | Updated #s 2 and 4 denoting they are future enhancements | Kristen Kriwox |
| 9-29-2014 | Updated #3 to expand ‘MHV’ acronym out to ‘MyHealtheVet ’, changed ‘MyHealtheVet’ to ‘My HealtheVet’ as output from the second Sprint 1 demo | Kristen Kriwox |
| 10-3-2014 | Updated to include last recorded Action Taken to be displayed after Alert and new verbiage to be displayed based on last action taken | Kristen Kriwox |
| 10-23-2014 | Updated the question to the patient inquiring if they were successful creating an account or not to include a (Y/N) to indicate that it is a prompt needing an answer. | Bill Frey |

**Statement:**

As a VistA user, during pre-registration of a Patient, under certain conditions I want an alert to display to remind me to capture the Patient's status with MHV enrollment.

User:VistA user

**Conversation:**

1. The user selects to pre-register a Patient
2. If the following is true
3. any of the three *MHV Enrollment Status* fields (future enhancement) are unanswered or
4. at least one of the three *MHV Enrollment Status* fields (future enhancement) has been recorded as ‘No’ and it has been at least six months since the ‘No’ value was recorded, then
5. An Alert displays for the VistA user
6. “\*\* Patient needs to answer My HealtheVet enrollment questions \*\*”
7. Alert is displayed under “Means Test” alert text

c. Last ‘Action Taken’, recorded from most recent session is displayed

i. “*mm-dd-yyyy*” and *“action’s text*”

4. If the last action stored was, “Helped patient to create a MHV account” than the following would be displayed:

* 1. “Please read the following to the patient:

Were you successful in creating your My HealtheVet account during your last visit?” (Y/N): with the (Y/N) indicating a prompt for the Clerk to enter the patient response.

* 1. If the answer is ‘yes’ than the clerk is taken to the three enrollment questions (future enhancement)
  2. If the answer is ‘no’ than the clerk is taken to the actions taken screen to select a new action taken *(see ‘IEMVH\_VistA\_MHV\_Soc\_Question’ user story)*

1. If the last action stored was, “Referred patient to the MHV office/station for assistance with enrollment” than the following would be displayed:
   1. “Please read the following to the patient:”

“Were you successful in creating your My HealtheVet account?” (Y/N): with the (Y/N) indicatijng a prompt for the Clerk to enter the patient response.

* 1. If the answer is ‘yes’ than the clerk is taken to the three enrollment questions (future enhancement)
  2. If the answer is ‘no’ than the clerk is taken to the actions taken screen to select a new action taken *(see ‘IEMVH\_VistA\_MHV\_Soc\_Question’ user story)*

6. If the last action stored was,”Schedule future appointment for patient to enroll at MHV office/station” than the following would be displayed:

* 1. “Please read the following to the patient:

Were you successful in creating your My HealtheVet account during your last visit?”

* 1. If the answer is ‘yes’ than the clerk is taken to the three enrollment questions (future enhancement)
  2. If the answer is ‘no’ than the clerk is taken to the actions taken screen to select a new action taken *(see ‘IEMVH\_VistA\_MHV\_Soc\_Question’ user story)*

1. If the last action stored was, “Gave patient MHV enrollment instructions to complete at a MHV kiosk/computer or at home.” Than the following would be displayed:
   1. “Please read the following to the patient:

Were you able to create a My HealtheVet account from the enrollment instructions we gave you last time?”

* 1. If the answer is ‘yes’ than the clerk is taken to the three enrollment questions (future enhancement)

c. If the answer is ‘no’ than the clerk is taken to the actions taken screen to select a new action taken *(see ‘IEMVH\_VistA\_MHV\_Soc\_Question’ user story)*

8. If all three *MHV Enrollment Status* fields (future enhancement) are answered with values of ‘Yes’ then the Alert is never displayed again.

9. User selects ‘return/enter’ to finish with alerts section

10. User continues to scroll/enter through additional fields as necessary

**Confirmation:**

* 1. Any of the selected Patient’s MHV Enrollment Status fields are unanswered when user pre-registers the Patient and the Alert is displayed.
  2. The selected Patient’s MHV Enrollment Status fields have existing answers and at least one contains a value of ‘No’ (recorded six months or more ago) when user pre-registers the Patient and the Alert is displayed.
  3. The selected Patient’s MHV Enrollment Status fields have existing answers of ‘Yes’ and the Alert is not displayed during pre-registration of the Patient.

**Failures:**

1. Any of the selected Patient’s MHV Enrollment Status fields are unanswered when user pre-registers the Patient and the Alert is NOT displayed.
2. The selected Patient’s MHV Enrollment Status fields have existing answers and at least one contains a value of ‘No’ (recorded within the last 6 months) when user pre-registers the Patient and the Alert is NOT displayed
3. The selected Patient’s MHV Enrollment Status fields have existing answers of ‘Yes’ and the Alert IS displayed during pre-registration of the Patient.

**Error Messages:**

none

**Informational Messages:**

none

**Warning Messages:**

none